

TERMS AND CONDITIONS

By submitting payment through the “**HIRE US NOW!**” option, the Client, retains and employs **THE TRAFFIC TICKET OFFICE, A LAW FIRM**, (heretofore **TRAFFIC TICKET OFFICE**) to represent him/her in his/her case submitted on this application. The fee paid is non-refundable, and excludes fines and court costs, if any, which can exceed the price of the ticket, for which the client shall remain solely liable. Client understands that this fee is earned immediately, is non-refundable and is not based on an hourly fee. This fee is exclusive of any appeals. There will be no refunds so please be certain that you wish to hire us. No representation has been made to the client concerning the probability of success as to their case. The client also acknowledges and understands that he/she retained **THE TRAFFIC TICKET OFFICE**, and no representations have been made regarding which attorney at the firm shall represent him/her. Further, **THE TRAFFIC TICKET OFFICE** may substitute another attorney not associated with the firm to represent the client.

1. The client authorizes, **THE TRAFFIC TICKET OFFICE** to represent him/her in this matter, and to either maintain a not guilty plea or enter a no contest plea on the client’s behalf at **THE TRAFFIC TICKET OFFICE’S** discretion.

2. In some counties, attorney appearances are permitted by mail or by phone. Client understands that if this situation arises, our attorney may choose to exercise that option.

3. The client understands that should his/her attorney be in another courtroom at the time of their trial and the client chooses to be present, client is to wait for his/her attorney. If client decides to handle the case on their own he/she will **NOT** receive a refund.

4. It is the sole responsibility of the client to keep **THE TRAFFIC TICKET OFFICE** informed of any changes to their personal information, including, but not limited to, address, telephone number & email address. Any financial liabilities incurred due to the client failing to inform **THE TRAFFIC TICKET OFFICE** of the changes mentioned, shall be the sole responsibility of the client.

5. Some counties allow our law firm to appear via a written plea. When scheduling conflicts arise, or our attorney is unable to attend the scheduled hearing, this option is used. In those cases, **THE TRAFFIC TICKET OFFICE** will make the best attempt to obtain a favorable outcome for the client without an attorney from the firm appearing in person.

6. The client understands that the money back guarantee provided by **THE TRAFFIC TICKET OFFICE** is as follows: Alachua, Baker, Bay, Bradford, Calhoun, Citrus, Clay, Escambia, Franklin, Gadsden, Gilchrist, Glades, Gulf, Hamilton, Hardee, Hendry, Hernando, Highlands, Holmes, Jackson, Jefferson, Lafayette, Leon, Liberty, Madison, Okaloosa, Putnam, Santa Rosa, Sarasota, Suwannee, Taylor, Union, Walton, Washington County: No points if no tickets in past 2 years (excludes school/construction zone, accident cases, & mandatory court cases) no traffic school if no tickets in past 2 years and not exceeding 19 over the limit (excludes school/construction zone, accident cases & mandatory court cases). Manatee: No points if no tickets in past 2 years (excludes school/construction zone, accident cases with injuries, & mandatory court cases) no traffic school if no tickets in past 2 years and not exceeding 19 over the limit (excludes school/construction zone, accident cases with injuries & mandatory court cases). Volusia & Flagler: We guarantee no points regardless of driving history. (Excludes school/construction zones, accident with injuries & mandatory court case. No traffic school if no tickets in the past 2 years & was not exceeding 29 mph over the posted speed limit. (Excludes school/construction zones, accident w/ injuries and mandatory court cases. Duval and Nassau Counties: We guarantee no points if not tickets in the past 12 months (excludes school zone, construction

zones, accident cases and mandatory court cases), no guarantee for driving school. St Johns County: We guarantee no points if no tickets in the past 12 months(excludes school and construction zones, accident cases and mandatory court cases) and no school if not tickets in the past 2 years and not exceeding 19 mph over (excludes school and construction zones, accident cases with injuries and mandatory court cases). Indian River, Martin, Okeechobee, & St. Lucie: No points if no tickets in the past 2 years. (Excludes accident with injury cases & mandatory court cases),no driving school if no tickets in the past 2 years (excluding school/construction zones, accidents with injuries and mandatory court cases). Palm Beach & Lee County: No points if not tickets in the past 2 years (Excluding accidents with injuries and mandatory court cases ONLY) No driving school if no tickets in the past 3 years and was not exceeding 14 mph over the speed limit. Excluding school an construction zones, accidents with injuries and mandatory court dates. Monroe County: No points and no school if no tickets in the past 2 years (excludes all accident cases, school/construction zone cases, passing a schoolbus and mandatory cases). Collier County: No points if no tickets in the past 2 years and not exceeding 20 mph over the speed limit (excludes school/construction zones, accident cases & mandatory court cases), no driving school if no tickets in the past 3 years and was not exceeding 14 mph over the speed limit (excluding school/construction zones, accidents with injuries and mandatory court cases) Columbia, Levy, & Wakulla, County: No points if no tickets in the past 5 years, not exceeding 14 mph over the limit (excludes school/construction, accident cases & mandatory court cases), traffic school is not guaranteed. Brevard, Lake & Orange: no points guaranteed regardless of the driving history, (excludes mandatory court cases, school/construction zone cases & accident w/injuries cases), no driving school if no tickets in the past 3 yrs. not exceeding 14 mph over the limit (excludes school/construction zone, accident w/injuries cases & mandatory court cases). Seminole County: no points if no tickets in the past 12 months (excludes mandatory court cases, school/construction zone cases & accident w/ injuries cases) & no driving school if no tickets in the past 2 years (excludes school/construction zone, accident w/injuries cases, & mandatory court cases). Osceola County: no points guaranteed (excludes mandatory court cases, school/construction zone cases & accident cases), no traffic school so long as no other tickets in the past 2 years, not exceeding 14 mph over the speed limit (traffic school guarantee excludes mandatory court cases, school/construction zone cases, accident cases and move-over law violations).Dixie & Polk County: No points if no tickets in the past 2 years (excludes school/construction zone, accident cases & mandatory court cases), traffic school is not guaranteed. Broward, Miami- Dade County: no points & no driving school if no tickets in the past 2 years, (excludes school/construction zone, violation of traffic control device citations, mandatory court cases & accident with injury cases), client must have valid license for 2+ years to qualify. Charlotte, Desoto, & Marion County: guaranteed no points if no tickets in the past 3 years (excludes school/construction zone, accident cases with injuries, & mandatory court cases), no guarantee for driving school. Sumter County: guaranteed no points if no tickets in the past 3 years and not exceeding 19 mph over the posted speed limit (excludes school/construction zone, accident cases, & mandatory court cases), no guarantee for driving school. Pasco: no points if no tickets in the past 3 years (excludes school/construction, accident with injuries cases & mandatory court cases),no traffic school if no tickets in the past 5 years and not exceeding 19 mph over the posted speed limit (excludes school/construction zone, accident w/ injuries cases, & mandatory court cases) Hillsborough & Pinellas Counties : no points if no tickets in the past 2 years (excludes accidents cases, construction/school zone & mandatory court cases), no traffic school if no tickets in the past 2 years, and no more than 5 other tickets on lifetime driving record (excludes accidents cases, construction/school zone & mandatory court cases).

7. All money-back guarantees are based on actual speed, NOT necessarily the speed referenced on the citation. This may affect the amount ordered for the fine and/or court costs, as the fine/cost imposed may relate to the actual speed. If your ticket is for 30 mph or more over the speed limit, or for passing a stopped school bus, Florida law does not allow for you to pay for your ticket or elect driving school. There is a mandatory court appearance required either by the client or an attorney (this is considered a "mandatory court case"). The client is aware that **THE TRAFFIC TICKET OFFICE** offers no money-back guarantee for these

types of cases and the driver's license may be suspended by the Court.

8. For drivers licensed outside the State of Florida, while we do offer a money-back guarantee for many Florida citations (restrictions apply, call for details) we do not guarantee or promise how the outcome that we obtain for you in Florida will affect your home-state driving record. If this is of concern to you, you should contact your home-state DMV so that your questions may be answered by them.

9. Fees are based on the representations of the Client in the **"HIRE US NOW"** form. Should the actual charges, dates, counties, or other information differ from said representations, **THE TRAFFIC TICKET OFFICE** may, at its option, withdraw from the case, charge an additional fee, or both. In either case, there will be no refund.

10. Client agrees that their phone number may be used for SMS texting solicitation.

11. Client information and phone number will not be shared with any third parties.

12. Client is free to opt-out at any time.